

DHS Inspector

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[Redacted]

April 16, 2004

Interviewed previously? No.

Background.

Attended the NY State Maritime one year. Joined the Navy, leaving after 23 years as a master chief petty officer. After retired went to FL from Pearl Harbor and settled and joined INS through Work for America Program in February 1993 at Orlando. 12 years in Orlando, and took a transfer in Sept 2003. NTSS category in '93 (non temporary seasonal). Really a full-time post, and became permanent in 1995, working primary only. On the job training. Did finally did training at Tuscon at four weeks training period. Prior to going to FLETC, Somewhere in the middle received that training.

FLETC.

In 1995. How long? 15 weeks with Spanish.

CT? If there was, it was immomrable.

Docutment fraud? Very little. The law. Very little on the actual documents

Databases: at the academy, there was some, but strictly rudiment, and nothing in re to cross checking. No mention of lookouts.

Primary /secondary inspections: there was some, scenarios they created for both. Over the course of the training, perhaps a week.

Behavioral training: a day's worth. For telling the truth, look for physical features such as eyes and hands and body shifts. No criminal specific.

Cultural training. None in the academy, but had had some training at Langley.(3 days at INS). That was terrorist training was bobms and WTC and lessons learned, probably the most useful info becoming familiar with cultural differences. That was a voluntary thing the district had a seat of training. In mid 1990s, after the academy, not late 90s. Never saw the redbook. There was a document lab, the discovery of the sorts fo bombs they could recreate and what could do in basement of WTC. A lot of this was FBI, CIA, and INS. Was rudimentary. Training for a variety of law enforcement. Didn't see Redbook there or at port. Don't recall seeing any terrorist docuemnts ever. No operational help for INS. It was useless for my work at the prot. I took away the difference b/w the terrorist b/w the middle east attitude- re for human life was different.

Language training of five weeks of Spanish.

To some degree, really learning job at port is true. Comments hear all the time—maybe different at your port or you may have diff port policy. J Do learn the law and the degree to which you enforce the law, and specifics of law themselves. Immigrants/ nonimmigrant/ nauturallization, and that's what you needed to know.

Firearms training. Parts of weeks, not every day, but period of two or three weeks daily. Prior to 9/11 never allowed to carry a weapon. Holds true for primary and secondary.

Normal primary.

Primarily primary your career; after 1995, 5-10% secondaries. We had 40 inspectors at ORalndo, so gets pread out pretty well. We were supposed to have hard/soft secondary, but in reality we didn't.

Describe basics in primary. Approach, get picture, look at docs and determine validity. Those require visas, visa and passport valid. We had mostly visa waiver countries, and run through the system. If something amiss, then routed back in secondary. In most part, vis waiver petty clean. What popped out at me, if didn't carry self in normal way, take a little extra time with Qs:: where going, how long, who with. Usually a lot less than a minute, stamp, and send onto Customs. Didn't always ask Qs about where going or how long, ie for families, students, etc, didn't always ask the Qs. Didn't look for a return ticket unless visa waiver. Only ask if thought necessary.

B1s. Generaly a month. I was taught that in port training, when I was hired. Didn't have a one admission stamp that said B1. I had two stamps, I usually worte B1 one. I had a 90 day stamp and a 6 month stamp.

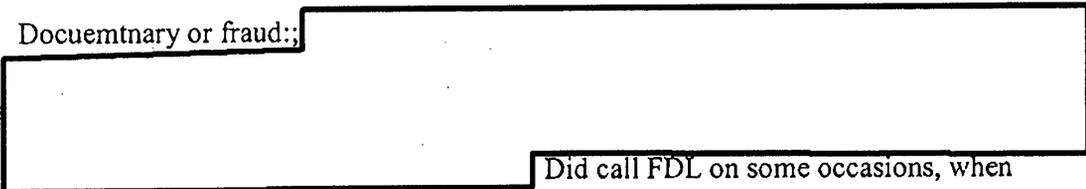
B2s. six months standard. Anything other need super's approval. Over the years, maybe once (retired couples with homes in Florida).

Vocational students. M class is course of study plus 30 day snot to exceed a year. 30 days came within the years.

Processing at Orlando. Don't know about plane to the booth. To clear a flight, 45 minutes. To get through the booth, less than a minute. You were graded on how long you took. Secondary referrals- they had to be "seemingly valid": meaning that info lacking or vague, documentary missing, didn't answer questions,

Passports and visas.

Docuemtnary or fraud;



Did call FDL on some occasions, when photophone worked, worked well. Didn't use it a lot.

Arabic stamps/cachets. Couldn't read. No specific trainging. Did receive a handout but never described or explained to us. No continuing training in doc fraud.

I would never call anyone an expert with documents.

Treatment of Saudis. There was a period of times coming often, the princes and their families. I know the local economy loved them b/c spent lots of money. They came in

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on Saudia, their own airline, but crews were almost as big as the plane loads. Crew docs seemed to be in order. There was some preferential treatment, there was always the questions of "disrespecting them". I never had a problem with a woman to lower her veil, and had to ask a man to do that. Absolutely did do that. Had their servants with them. Sometimes, all the documents brought by a representative, and family processed without asking individual questions. Didn't happen with any other cultures. Supervisors would advise that you accommodate them. It wasn't their own initiative. Probably advised by the airport, Greater Aviation Airport Authority, the city and county owned it. Always in back of your mind that "the Saudi a welcome guest in central Florida." Documents in this situation did get processed. Didn't bother questioning kids, would make sure I accounted for each person, but didn't actually question each one. When they first started to appear in great numbers in Orlando, and started complaining, and once came back to us, accommodation made. Mid 90s. Still prevalent in 2001 as well.

Don't recall whether I ever processed any other secondaries of Saudis. Would have felt comfortable making a recommendation to remove a Saudi if need be however. Don't recall when I ever did that. At least a dozen recommended removal for, in case of Brazilians do fraud, Brits overstays, criminal record that not waived. State Dept waives crime record often, and notation is on the visa.

No INS/Customs Arabic speakers at Orlando. No specific training in Arabic stamps or cachets. Saudis and Emirates were pretty close to being treated the same as Saudis.

Profiling.

What things form a basis of referral:

Adequate funding: concern yes. Try to find out what purpose in coming, how long, and whether they have credit cards or not. If amount of cash seemingly low, and credit card is one way. By asking how much money he had and whether credit cards? Customs decided helped out. Would make sure that \$ amount complete. Didn't always ask for money. Traveling by yourself, how long staying, would trigger asking about money.

Length of stay. Prior admissions would be in line how long since last year, talking about overstays. For a new traveler, give them a little more slack with how long staying. We got a lot of new visitors at Orlando.

Ability to speak English. Some English looked on in a favorable way. If I couldn't communicate, then put in secondary. That was my standard policy. Wouldn't generally use hand language.

Vocational training/pilots no concern normally. Only cause concern if traveling during course of study; I'd see if course valid and call the school to see if actually going there. Did have those secondaries; I recall an F1.

Wrong visa to purpose: goes in secondary, depends on supervisor decisions, wh could afford the waiver or send home. The enreal attitude was to be returned. There are situations where a potential student could come in on a B.

Peole wilth visas aren't required to have a return ticket; so no, I didn't always ask for it. If I had doubts, then, I would ask about it.

Al Ghamdi's secondary inspection.

Shown color copies of travel docs, INS inspection results, NISS, Sustoms and I-94 arrival.

7023 was a stamp I had assigned to me.

Don't recall al Ghamdi at all, never seen before today.

Priarmy's results were available to me when I processed secondary.

I would get a translator if I couldn't understand him. Don't recall whether I got a translator ornot.

Hyporthetical. I would check for a return ticket. If he didn't have a return a ticket, do you hve enough money to obtain one?

I'd ask if he had reservations? Ask whether or not staying with family or friends?

Usually not ask whether anyone picking him up. Usually ask how staying. Sometimes it would matter if he was alone. I would have tried to determine wh docs valid or not: passport valid? U.S. visa for validity, alignment, whether or not read properly.

Wouldn't look at stamps or Schegen visa.

Database checks, would look to see if showed up in NIIS and see how long stayed, and one thing do for presious entries, there's always a criminal record. NIIS was not automatically checked on primary.

Check pocket litter? If I thought his intention was to come here to work or stay, yes. I didn't normally check tourist pocket litter. I wouldn't check luggage unless concern of someone staying and living here. Moer often, go to Customs and we'd look together. Looking for intending immigratn, not a criminal.

IDENT at the time was to record a negative result, if sending home or malafide.

Secondary results: 1849 is time of referral. 1859 is time concluded being processed in secondary. 10 minutes in secondary was standard.

"Valdi docs": thought valid and knew nothing else.

"Sufficiently funded": in determine in speaking wh credit card or not. Likely had a credit card, b/c if \$500 on one month wouldn't work, unless staying with someone or access to a bank account. I very rarely count the money though. Don't put credence in customs dec. I try to stay away from the money. Only is malafide, or overnight in jail, if

took in custody, then count his possession. I stayed away from money, b/c of claim that we'd taken their money. That was my personal concern, not a port policy. Some of us didn't like to touch money.

B-2: whatever he said convinced me that he was a tourist.

I-94: stamp is probably mine. My handwriting.

"Hotel" was fine. Pre 9/11, never a major issue, bu/c hotel in florida vast and rooms generally available.

If I had had the discretion to give him the one month he asked for, I may very well have done that.

Customs dec: not my handwriting; Customs processes the decs, not immigration.

The pssoiblity of removal. Probably enough if spoke little English, doesn't seem to know wehre going, and one way ticket.

From what I wrote in the secondary, he succeeded in convincing me he was a tourist, and satisfied me.

Preclearance in Nassau, Bahamas:

Is essentially is a economic and political agreement b/w US and sites to accomodate travel and commerce. It avoaid, for the traveler, the inconvenience of long delays for inspection process in the US. For us, helps avoid in Miami. ALoows Bahamians to travel to US without a visa. Packed flights for locals; new providence is like south Florida. (Now, al Shehri would be met on the flip side by CBP.) If turned away by Bahamian immigration doesn't necessarily turned over to CBP secondary. We usually don't have anything to do with someone they refuse. Don't know if Customs and INS working together at preclearnce pre 9/11.

They don't have to go thru immigration or customs inspection. If malfade, sent back thru I-275 that document to embassy refused. Done no ER since there.

There's a concern that Bahamas are vlulnerable to be used as a loading dock for smuggling terrorist. The Jamaician is now what the Brazilain was in florida.

We hve to contact the NTC when we have a designated hit. Have had them on occasion. Generally involves a mismatch. Don't' know if APIS list- airlines aren't required to prelist passengers prior to inspection at preclearance. We're still acting cold in preclearance.

U.S. Visit: works great.

Sevis. I used it in Orlando, and there's a password problem. Lots of info and a good check. What it does for us is validates wh a true student or not.

In preclearance, go through Bahamian security, go through the doors, and eight hours of constant inspection. Primary and secondary is separated for now.

DHS/CBP.

Don't see any real change. A little cross training, a little Customs learning what we do, sometimes a customs inspector will do INS processing for US resident and citizens. We don't do their work either. There are a couple of agricultural folks. Some customs on cuban embargo thing- can't bring back anything now.

For Bonner: training was always the primary officer of the chief petty officer, and should be better and more and all the time. Training has to be ongoing, and particularly things should be ongoing, and is lacking.

Any CT training since 9/11 is on explosives, beyond that, nothing specific.